

# tip&go

**Tip&Go** offers a quick and easy way for hotel guests to tip safely when they don't have cash on hand. How does it work?

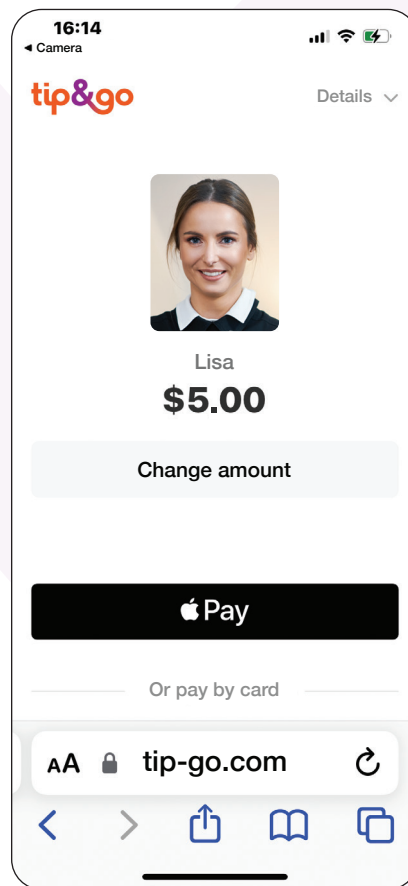
Using their cell phone, guests simply scan the QR code on the easel card. The employee's name shows and the guest confirms the tip amount.

## What can Tip&Go offer to the hotel business?

A modern, turnkey solution that is quick and easy to use for guests and employees. The electronic **Tip&Go** envelope replaces the traditional envelope!

- No more tip management and transaction costs for hotels.
- Improves employee satisfaction and retention. Tips can increase staff compensation by up to 30% without affecting the hotel bottom line.
- Attract and retain talent; a daily motivating factor for existing team members.





The **Tip&Go** solution seamlessly processes the guest's electronic tip, his real-time feedback and service rating via a secure platform (2023).

Employees have access to a secure dashboard where they can view their earnings, and hotel managers to another dashboard where they can see comments, ratings and tip statistics (2023).

SIGN IN

  
  
[Forgot Password?](#)  
  
[Not Registered?](#)

## SERVICES

- Management and processing of tips.
- Management of customer comments and evaluation.
- Sending tips to employees on a weekly basis.
- Production and distribution of easel cards with QR codes for each employee.
- Tutorial in French, English and Spanish.
- Online help desk.
- No monthly management fees for the hotel or for employees.
- No transaction processing fees for the hotel.

## BENEFITS FOR HOTELS

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- Get rid of fees and the burden of administration when clients tip using a credit card.
- The hotel has full visibility and because it does not have to decide on how to distribute tips, it avoids the risk of litigation for real or perceived mismanagement of tips.
- Flexible implementation, e.g. the easel card can be put in hotel rooms, at the valet counter, etc.
- Getting better tips encourages housekeepers to maintain high standards in their work, which will lead to spotless, clean hotel rooms.
- No management of employee tips, no worries about income tax withholding.

## BENEFITS FOR EMPLOYEES

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- Employees earn more money (on average, 20% more!) so they are motivated to provide excellent service.
- Customers will not only "run up the bill" but will tip more (on average 40% more!).
- Increased morale and sense of belonging (picture, employee name on the easel card).
- Instant recognition of tippers on the virtual envelope.
- Securely processed tips and sent directly to the employee and deposited into their bank account each week.
- Employees can track when and how many tips they've received, while also having the ability to track customer reviews (available 2023).
- No confusion about who gets what and when. The process is simple and requires no action on the part of employees. All it takes is a simple sign-up in a secure web form.

## BENEFITS FOR CUSTOMERS

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- No application or terminal is required.
- Quick and easy process done in less than 10 seconds.
- The customer sees which employee is being tipped.
- Credit card receipt to deduct travel expenses.
- No need to carry cash anymore.

71% of survey respondents appreciate a new digital way to tip.

In Canada and the United States, only 10% of transactions are made in cash!

**Tip&Go** is quick, easy and free!



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